

Hawaii State Level Registry Account Creation Error Messages

Error Message	Explanation(s)
<p>There is already an account registered with the NPI and TIN entered. Please contact the help desk at 866-879-0109 for assistance. Hawaii providers, please contact the Hawaii Medicaid Fiscal Agent Call Center at 800-235-4378, select option 7.</p>	<p>Someone has already created an account for the NPI/TIN combination.</p>
<p>The TIN and ID entered does not match a provider on file. Please contact the help desk at 866-879-0109 for assistance. Hawaii providers, please contact the Hawaii Medicaid Fiscal Agent Call Center at 800-235-4378, select option 7.</p>	<p>Registration has not been completed with CMS for the Hawaii Medicaid EHR Incentive Program.</p>
	<p>It has not been 48 hours since registration with CMS was completed.</p>
	<p>The NPI/TIN combination is not what was used when registering with CMS.</p>
	<p>The NPI is invalid or not on file with MQD.</p>
<p>The TIN and ID entered do not match a valid group provider on file. Please contact the help desk at 866-879-0109 for assistance. Hawaii providers, please contact the Hawaii Medicaid Fiscal Agent Call Center at 800-235-4378, select option 7.</p>	<p>The TIN is invalid or not on file with MQD.</p> <p>The NPI/TIN combination is not registered with MQD as a group. You may only create a group SLR account if the NPI/TIN combination is enrolled with MQD as a group entity.</p>
<p>You are not eligible to participate in the EHR Incentive Program. Please contact your state's EHR Incentive Program representative if you believe this is in error.</p>	<p>Program Year 2016 was the last year to begin participation for year 1 in the program. You may not attest.</p>